

The total we take off for debts and loan repayments is

Total payment for this month

What can I do if I think this statement is incorrect?

It is important that you tell us straight away.

You can ask for a written explanation. You need to contact us **within 1 month of the date on this statement (26 January 2019)**. Call us on 0800 328 5644 (Textphone: 0800 328 1344). Alternatively, you can write to us at Freepost DWP UNIVERSAL CREDIT FULL SERVICE.

If you have new information that could affect your payment or think something has been overlooked, you can request a **mandatory reconsideration**. When we've looked at the decision again, we'll explain our reasons in a **mandatory reconsideration notice**.

Can I appeal?

If after a mandatory reconsideration, you still disagree with our decision you can appeal it. Your mandatory reconsideration notice includes details on how to do this.

Help managing your money

If you have trouble making your money last for the month, you can [ask for help with budgeting \(/journal/add-journal-entry-write-content/MESSAGE_FOR_MY_WORK_COACH?prePopulate=helpPlanBudget\)](#).

Other support you may be able to get

You may be able to get extra support, eg free school meals, food if you're pregnant or have a young child, help with legal costs and the costs of using courts or tribunals. You'll find more information about this on [GOV.UK \(https://www.gov.uk/government/publications/universal-credit-and-other-benefits-quick-guide\)](https://www.gov.uk/government/publications/universal-credit-and-other-benefits-quick-guide).

Examples of support you can get

What you can get may depend on how much you earn.

Your take-home pay for this Universal Credit period is **£0.00**.

If your take-home pay per month is up to

You may be able to get help with