**Case Codes**

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| ***First two characters:*** |
| = appeal against a Housing Benefit decision only | **75** |
| = appeal against a Council Tax Benefit decision only | **77** |
| = appeal is against both Housing and Council Tax Benefit decisions. | **69** |
| ***Issue type codes – third and fourth characters*** |
| ***Both HB and CTB*** |
| Not duly made, Out of jurisdiction, Late unopposed  | **AA** |
| Conditions of entitlement | **CE** |
| Conditions of entitlement-complex  | **CC** |
| Rate of assessment/Assessment/Payability issues  | **RA**  |
| Rate of assessment/Assessment/Payability - complex | **RC** |
| Asylum  | **AS** |
| Persons from Abroad  | **PF** |
| Reciprocal Agreement  | **RG** |
| Habitual Residence Test  | **HT** |
| EC legislation  | **EX**  |
| ECHR | **EC** |
| Suspensions  | **SU** |
| Living together(LTHW)  | **LT** |
| Overpayment –complex  | **OX**  |
| Overpayment-capital | **OC** |
| Overpayment-straightforward  | **OS**  |
| Premiums | **PR** |
| Severe Disability Premium  | **DP** |
| Income Query  | **IQ** |
| Self employed-straightforward  | **SS** |
| Self employed-complex  | **SX** |
| Property Capital Settlement  | **PC**  |
| Capital | **CL** |
| Good Cause  | **GC**  |
| Late (extending back) | **LE** |
| Date of entitlement  | **DE**  |
| Sanction applied in ONE pilot | **SC** |
| Backdating  | **BD** |
| Termination of benefit-failure to provide further info  | **TB** |
| Overpayment - recovery from landlord/letting agent as a separate item | **OL** |
| Exceptional Hardship Payments  | **TO** |
| Exceptional Circumstances payments  | **TE** |
| ***HB only*** |
| Rent officers decisions  | **RD**  |
| Residency | **RS** |
| Direct payment of HB-claimant  | **DC** |
| Direct payment of HB-landlord  | **DL** |
| Rent issues - inc. old reg 13 | **RI** |
| Liability to pay rent  | **RL** |
| Supported housing - what is eligible for HB | **HS** |
| Reduction of maximum rent (social sector) (“bedroom tax”) | **BR** |
| ***CTB only*** |
| Second Adult Rebate  | **SR**  |