**Case Codes**

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| ***First two characters:*** | |
| = appeal against a Housing Benefit decision only | **75** |
| = appeal against a Council Tax Benefit decision only | **77** |
| = appeal is against both Housing and Council Tax Benefit decisions. | **69** |
| ***Issue type codes – third and fourth characters*** | |
| ***Both HB and CTB*** | |
| Not duly made, Out of jurisdiction, Late unopposed | **AA** |
| Conditions of entitlement | **CE** |
| Conditions of entitlement-complex | **CC** |
| Rate of assessment/Assessment/Payability issues | **RA** |
| Rate of assessment/Assessment/Payability - complex | **RC** |
| Asylum | **AS** |
| Persons from Abroad | **PF** |
| Reciprocal Agreement | **RG** |
| Habitual Residence Test | **HT** |
| EC legislation | **EX** |
| ECHR | **EC** |
| Suspensions | **SU** |
| Living together(LTHW) | **LT** |
| Overpayment –complex | **OX** |
| Overpayment-capital | **OC** |
| Overpayment-straightforward | **OS** |
| Premiums | **PR** |
| Severe Disability Premium | **DP** |
| Income Query | **IQ** |
| Self employed-straightforward | **SS** |
| Self employed-complex | **SX** |
| Property Capital Settlement | **PC** |
| Capital | **CL** |
| Good Cause | **GC** |
| Late (extending back) | **LE** |
| Date of entitlement | **DE** |
| Sanction applied in ONE pilot | **SC** |
| Backdating | **BD** |
| Termination of benefit-failure to provide further info | **TB** |
| Overpayment - recovery from landlord/letting agent as a separate item | **OL** |
| Exceptional Hardship Payments | **TO** |
| Exceptional Circumstances payments | **TE** |
| ***HB only*** | |
| Rent officers decisions | **RD** |
| Residency | **RS** |
| Direct payment of HB-claimant | **DC** |
| Direct payment of HB-landlord | **DL** |
| Rent issues - inc. old reg 13 | **RI** |
| Liability to pay rent | **RL** |
| Supported housing - what is eligible for HB | **HS** |
| Reduction of maximum rent (social sector) (“bedroom tax”) | **BR** |
| ***CTB only*** | |
| Second Adult Rebate | **SR** |