

It was determined that as an appeal had been received on 27/04/19 against the original decision, you would have to await the outcome of the appeal before proceeding with a new Universal Credit claim.

Mandatory Reconsideration Request

On 20/06/19, you called the Universal Credit Service Centre with a representative from Citizens Advice Bureau stating that you are entitled to submit a claim once your previous claim had been closed, regardless as whether you are appealing the decision or not.

On 27/06/19, a Mandatory Reconsideration was raised for you on the decision on 29/04/19 to close your claim.

Mandatory Reconsideration Decision

I have taken into account the evidence and information available at the time of the original decision, as well as the information provided since that date.

There is currently no provision in legislation that states a claimant cannot submit a new claim for Universal Credit if they are awaiting the outcome of an appeal on a previous claim.

I am satisfied, therefore, that the above claim closure decision is a decision which arose from official error and falls to be revised.

However, on 04/07/19, a decision was made to lapse your appeal and to find you entitled to Universal Credit from 12/02/19.

No action to be taken following this decision.

Law

**Social Security Act 1998 Regulation 8(1)(a)
Universal Credit, PIP, JSA and ESA (Decision and Appeals) Regulations 2013,
Regulations 5, 7 & 9(a)**