

If you get in touch with us, tell us this reference number:

[Redacted]

Our Website: [www.direct.gov.uk/pensions](http://www.direct.gov.uk/pensions)

[Redacted]

Our address **The Pension Service 12  
Post Handling Site B  
Wolverhampton  
WV99 1AP**

Our phone number **0345 60 60 265**

If you have a textphone **0345 60 60 285**

Date **18 October 2016**

Dear [Redacted]

I have tried to contact you by phone on several occasions to request [Redacted]

I am willing to have another look at your decision however I will need you to provide [Redacted]

[Redacted]

[Redacted] order for me to make a new decision.

I have enclosed a pre paid envelope.

Yours sincerely

[Redacted Signature]

Dispute Gate Keeper

