



HM Courts & Tribunals Service

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Social Security & Child Support
Appeals

www.justice.gov.uk

Mr. D Manville
Welfare Rights Officer
Mental Health Social Work Team
Wolverhampton City Council
[REDACTED]
[REDACTED]

19/06/2015

Dear Mr. D Manville

Subject: Your views on attending a hearing via the internet using a Smart Phone, Tablet or Personal Computer

I am writing to you because our records show that the person you are representing has, in the past or currently, said that you would be unable to travel to one of our hearing centres to attend a Social Security appeal.

We are currently looking at whether it would be possible for us to set up hearings in the future where people could attend their hearing via the internet using a smartphone, tablet or personal computer. As the person you are representing has said that they would not be able to attend a hearing at one of our hearing centres, we would like your opinion on whether this might be a workable option

I would therefore be grateful if you could let me know whether you would take advantage of this service, if it were available, either because you already have the necessary equipment to do it or you know someone who has who could assist you with it? It would also be helpful to know if this is something that you would not consider and why that would be.

Please let me have your views by completing the tear off slip and returning it to me in the enclosed prepaid envelope or emailing me the answers to the questions below to sscsa-consumer-services@hmcts.gsi.gov.uk We look forward to hearing from you.

Yours Faithfully,

Jane Tatum
Jurisdictional and Operational Support Manager

I would take/would have taken advantage of a hearing via the internet using a smartphone, tablet or personal computer if it were available.
Yes/No (please delete as appropriate)

(If no please provide your reasons on reverse, if yes, please answer the question below)

I already have the necessary equipment to do this or know someone who has the equipment who could assist.
Yes/No (Please delete as appropriate)