**Electronic PIP2**

DWP has begun a small-scale test of an editable PDF version of the ‘How your disability affects you’ form (PIP2). This test will offer a limited number of PIP claimants the opportunity to receive and return a PIP2 by email, along with any supporting evidence.

Whilst we understand that there is great demand for an electronic PIP2, this test is being slowly rolled out to ensure that the system operates as smoothly as possible in order to ensure a satisfactory customer experience. As this test is small scale, we are currently unable to offer this service to appointees or third parties.

**How do you get an electronic PIP2?**

* Call the PIP new claims line.
* Claimants are randomly selected to participate in the test. If you are selected, you must have your own email address and mobile telephone number in order to be eligible.

**How do you complete the electronic PIP2?**

* A secure link containing the PIP2 claim pack will be sent to your email address.
* You will be able to complete the PIP2 using an editable PDF or an accessible Word format.
* You will not need to complete the form in one sitting. You will be able to save the form to a personal device and return to it at a later date.

**Do I need a printer to print out the electronic PIP2?**

* You do not need to print the form. You are able to return it via the secure link you received by email.

**Can someone help me complete the electronic PIP2?**

* You can seek help from anyone who is able to offer you assistance.
* It is essential that the form is sent from the email address that you registered on the initial phone call as this ensures we have received the form from the right applicant.

**Can I also send supporting evidence electronically?**

* You are encouraged to send photographs or scans of supporting evidence with your PIP2 or at a later date.
* Your evidence can be uploaded by clicking on the secure link provided in the email sent to you, or posted back.
* You are able to request support, if you need it, by telephoning the PIP Enquiry Line.

**Do I need to sign electronic PIP2?Page | 1**

* No paper signature is needed; just type your name in the box that asks for a signature.

**Can I send other evidence electronically, for example for a Mandatory Reconsideration or an Award Review)?**

* This test is only for a limited number of customers who apply for a new claim.