



Department  
for Work &  
Pensions

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[DWP Website](https://www.dwp.gov.uk)

Our Ref: IR2021/99324

7 October 2022

Dear Owen Stevens,

Thank you for your Freedom of Information (Fol) request received on 9 November.  
You wrote:

"The UC managed migration pilot regulations allow the Secretary of State to transfer 10,000 people to UC as part of a pilot preceding managed migration nationwide.

As of June 2019 DWP planned to transfer between 100 and 2000 people to UC as part of the pilot: 'The initial "Test the Concept" Phase will cover around 20-50 claimants, the pilot will then move on to the "Develop the Service" Phase. The current estimate is that around 100

claimants, will be moved in phases during the first months. Subject to successful progress

a "Learn How to Grow" Phase will be introduced from around January 2020 which will take

the pilot up to between 100 and 2000 claimants.'

[http://data.parliament.uk/DepositedPapers/Files/DEP2021-0836/30B-UCPB\\_16-07-19-Paper1-\\_Final\\_PB\\_Mins\\_25\\_June\\_2019.pdf](http://data.parliament.uk/DepositedPapers/Files/DEP2021-0836/30B-UCPB_16-07-19-Paper1-_Final_PB_Mins_25_June_2019.pdf)

By 27/01/2020 the number of people on the pilot was 80, with around 13 having moved on to universal credit.

<https://hansard.parliament.uk/Commons/2020-01-27/debates/ADF42095-F7C6-4F30-B3E7-0CE5A743CCF1/UniversalCreditRoll-Out>

The pilot was 'temporarily suspended' at 30/03/2020 due to the coronavirus pandemic.

On 08/11/2021 the Secretary of State said that she did not envisage a need for the pilot to be resumed. <https://hansard.parliament.uk/Commons/2021-11-08/debates/A268E379-71E6-40F6-B973->

569725113455/UniversalCreditSystemResilienceCovid-19

1. How many people were part of the pilot? How many of these people were single? How many had children?
2. how many people were notified that they were to be migrated to UC?
3. how many people who were notified subsequently claimed UC by their deadline for doing so (without extension)?
4. how many people who were notified subsequently claimed UC (within an extended deadline)?
5. how many people who were notified did not claim UC?
6. how many people who claimed UC received an award?"

## DWP Response

We have reviewed your FOI request again in light of the complaint you sent to the Information Commissioners office.

Our initial response was to withhold the information you requested using section 35 (1) of the Freedom of Information Act, and we maintained this decision when you asked for an Internal review of our original decision.

Following your complaint to the ICO we reviewed your request again and found that there is information in the public domain about the Harrogate pilot. As a result, of this, and the passage of time, we considered that the balance of public interest was in favour of releasing more information about the pilot and provided you with some of this.

The ICO then advised us on 20 April 2022, that you were still not happy with the response that you received.

Your request has been reviewed again by someone unconnected with the handling of your original request and we have found that in our response of 18 January 2022, we did not provide you with the specific information you requested.

This information is now provided in the table below:

	Question	Answer
1a.	How many people were part of the pilot?	80
1b.	How many of these people were single	80
1c.	How many had children	9
2.	How many people were notified that they were to be migrated to UC?	53
3.	How many people who were notified, subsequently claimed UC by their	35

	deadline for doing so (without extension)	
4.	How many people who were notified subsequently claimed UC (within an extended deadline)?	3
5.	How many people who were notified did not claim UC?	For those remaining claimants who had not claimed Universal Credit at the point Covid restrictions were put in place in March 2020, migration notices were cancelled to allow DWP to respond to the pandemic. Cancelling their migration notice meant that they were no longer notified people. These claimants were contacted by phone to explain why DWP was cancelling their migration notice. They were sent a migration notice cancellation letter that explained they were no longer required to make a claim to UC.
6.	How many people who claimed UC received an award?	38

Yours sincerely,

DWP Central Freedom of Information Team  
Department for Work and Pensions

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### **Your right to complain under the Freedom of Information Act**

If you are not content with the outcome of the internal review, you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Web: [ICO Contact Information](#) or telephone 0303 123 1113 or 01625 545745