

Move to UC 4/5/22

- Stage 1 managed migration - discovery phase -
 - small numbers - 500 - first wave 250 claimants in 2 locations - locations to be shared after local elections - councils already know
 - starting later this month
 - Help to claim there to support
- People they think might be better off on UC
 - DWP reckons 2/3 of tax credit claimants will be better off
- Will not provide migration notice as yet - they are going through test, learn, change process first!! Neil Couling's response - *'When we get to volume we will share but there are likely to be many versions, being tested in parallel, in a short number of months so I am keen not to mislead'*

Neil Couling

- Claimants are terrified about move to UC because of bad image created - many losing out as a result!! Need our help to improve image!!

Questions (answers from Neil Couling in red)

- Parkinsons UK provide advocacy service - would DWP possibly fund it given their moves to advocacy in Green Paper - **money in budget for this and looking to explore organisations that may be able to help in future**
- Concern about lack of advice for voluntary migration, Minister saying HtC isn't there to give advice on whether or not to claim when in fact they are, people who can't access HtC digitally or on phone are being sent to jobcentre and work coaches giving poor advice - **fine for HtC to give fuller advice - just not contracted to! Taking away for fuller answers**
- How are DWP going to monitor cases where people fail to claim UC and how will it intervene - **discovery phase will enable DWP to learn**
- Amber Rudd committed to 10,000 cases - DWP seeking to remove cap - how does this ensure safe migration - risk being perceived as undemocratic? - **DWP not 'redoing' Harrogate, don't need a 10,000 limit any more (10,000 was only to keep parliament happy) - would get in way of effective discovery, will be moving more gradually into numbers and then want to get on with process when ready to do so**
- EHRC looking to enter into agreement with DWP about reasonable adjustments - is DWP co-operating with that - **discussions ongoing**
- When will 2022 migration regs be laid - **waiting on SSAC - in their hands - prob summer - SSAC says 'SSAC should have concluded its external consultations in the coming weeks. We will then need some time to confer internally and with DWP before publishing our report for ministers to consider.'**
- Can you share the process of your learning as you go along so that we can assist? **As things develop will be wanting to consult**

- People with capital protection - obviously in their interests to migrate as late as possible as protection only lasts 12 months - **don't know yet - depends when they come across one**
- What's happening with tax credit pension age claimants - **need to think about and will come back to**
- Safeguards for vulnerable people who don't make 3 month deadline - **helpline on migration notice, power to withdraw migration notice or extend it if needed, question is how that will be used - part of learning process!**
- What resourcing will be available for partnership working with jobcentres - **issues will be explored, didn't get chance to get into HMRC, HB in Harrogate - was jobcentre claimants only**