

For claimants that need support with their Universal Credit application, the Citizen's Advice Help to Claim service is available, offering tailored and practical support online, over the phone, and face-to-face.

Jobcentre sites where Citizens Advice and Citizens Advice Scotland staff are on site offering the Help to Claim service:

Scotland

Cowdenbeath JCP
Dunfermline JCP
Glenrothes JCP
Kirkcaldy JCP
Leven JCP
Perth JCP
Dundee JCP
Aberdeen JCP
Bathgate JCP
Livingston JCP
Keith JCP
Buckie JCP
Forres JCP
Kilbirnie JCP
Saltcoats JCP
Irvine JCP
Ayr JCP
Girvan JCP
Campbeltown JCP
Oban JCP
Clydebank JCP
Dumbarton JCP
Dunoon JCP
Helensburgh JCP
Johnston JCP
Drumchapel JCP
Greenock JCP
Barrhead JCP
Govan JCP
Partick JCP
Springburn JCP
Shettleston JCP

North of England

Chester JCP
Crewe JCP
Ellesmere Port JCP
Macclesfield JCP
Northwich JCP
Winsford JCP
Warrington JCP

Bolton JCP
Prestwich JCP
Wigan JCP
Leigh JCP
Ashton in Makerfield JCP
Salford JCP
Worsley JCP
Eccles JCP
Irlam JCP (Citizens Advice will attend the Jobcentre when requested)
Altrincham JCP
Bury JCP
Cheetham Hill JCP
Didsbury JCP
Heywood JCP
Hulme JCP
Middleton JCP
Newton Heath JCP
Rochdale JCP
Rusholme JCP
Stretford JCP
Wythenshawe JCP
Ashton under Lyne JCP
Hyde JCP
Stockport JCP
Oldham JCP
Openshaw JCP
Birkenhead JCP
Bootle JCP
Crosby JCP
Everton JCP
Garston JCP
Southport JCP
St Helens JCP
West Derby JCP
Rotherham JCP
Barnsley JCP
Mexborough JCP
Doncaster JCP
Bradford Westfield House JCP
Wakefield JCP
Pontefract JCP
Hemsworth JCP
Castleford JCP
Blackburn JCP
Blackpool JCP
Burnley JCP
Carlisle JCP

Chorley JCP
Fleetwood JCP
Kendal JCP
Leyland JCP
Nelson JCP
Ormskirk JCP
Preston JCP
Rawtenstall JCP
Skelmersdale JCP
St Annes JCP
Blaydon JCP
Gateshead JCP
Newcastle East JCP
Killingworth JCP
North Shields JCP
Wallsend JCP
Houghton-le-Spring JCP
Southwick JCP
Sunderland JCP
Washington JCP
Darlington JCP
Durham JCP
Crook JCP
Newton Aycliffe JCP
Eston JCP
Bridlington JCP
Goole JCP
Beverley JCP
Hull – Britannia JCP
Scunthorpe JCP

Central England and Wales

Spalding JCP
Stamford JCP
Worksop JCP
Leicester (Wellington Street) JCP
Leicester (New Walk) JCP
Leicester (Charles Street) JCP
Melton Mowbray JCP
Market Harborough JCP
Coalville JCP
Hinckley JCP
Northampton JCP
Wellingborough JCP
Kettering JCP
Beccles JCP
Cambridge JCP
Cromer JCP

Dereham JCP
Diss JCP
Fakenham JCP
Great Yarmouth JCP
Haverhill JCP
Huntingdon JCP
Ipswich JCP
Kings Lynn JCP
Lowestoft JCP
Mildenhall JCP
Norwich JCP
Stowmarket JCP
Woodbridge JCP
Mansfield JCP (Citizens Advice will attend the Jobcentre when requested)
Newark JCP
Nottingham Central JCP
Nottingham Loxley JCP
Skegness JCP
Bulwell JCP
Grantham JCP
Lincoln JCP
Ashfield JCP
Beeston JCP
Hanley JCP
Longton JCP
Newcastle JCP
Kidsgrove JCP
Stafford JCP
Cannock JCP
Burton JCP
Lichfield JCP
Tamworth JCP
Long Eaton JCP
Alfreton JCP
Heanor JCP
Buxton JCP
Glossop JCP
Dudley JCP
Halesowen JCP
Stourbridge JCP
Oldbury JCP
Smethwick JCP
Tipton JCP
West Bromwich JCP
Brownhills JCP
Bridle Court JCP
Bayard House JCP

Willenhall JCP
Bilston JCP
Wolverhampton Chapel Court JCP
Wolverhampton Molineux House JCP
Kidderminster JCP
Leamington Spa JCP
Malvern JCP
Market Drayton JCP
Nuneaton JCP
Oswestry JCP
Shrewsbury JCP
Stratford upon Avon JCP
Telford JCP
Whitchurch JCP
Perry Barr JCP
Selly Oak JCP
Handsworth JCP
Birmingham Broad Street JCP
Rhyl JCP
Newtown JCP
Caernarfon JCP
Dolgellau JCP
Bangor JCP
Mold JCP
Brecon JCP
Shotton JCP
Porthmadog JCP
Pwllheli JCP
Colwyn Bay JCP
Llandudno JCP
Ystradgynlais JCP
Welshpool JCP
Wrexham JCP
Cardiff Charles Street JCP
Cardiff Alexandra House JCP
Blackwood JCP
Ebbw Vale JCP
Cwmbran JCP
Merthyr Tydfil JCP
Newport JCP
Pontypool JCP
Swansea JCP
Neath JCP
Port Talbot JCP
Morrison JCP
Pontypridd JCP
Porth JCP
Llantrisant JCP

Tonypandy JCP
Treorchy JCP
Abedare JCP
Haverfordwest JCP
Milford Haven JCP
Pembroke Dock JCP

South of England

Acton JCP
Ealing JCP
Uxbridge JCP
Twickenham JCP
Wandsworth JCP
Harrow JCP
Harlesden JCP
Wembley JCP
Bexleyheath JCP
Bromley JCP
Croydon JCP
Forest Hill JCP
Kennington Park JCP
London Bridge JCP
Mitcham JCP
Peckham JCP
Purley JCP
Stockwell JCP
Streatham JCP
Sutton JCP
Thornton Heath JCP
Woolwich JCP
Barking JCP
Canning Town JCP
Hackney JCP
Hoxton JCP
Poplar JCP
Redbridge JCP
Stratford JCP
Walthamstow Westbury JCP
Walthamstow Forest Road JCP
Barnet JCP
Barnsbury JCP
Edmonton JCP
Enfield JCP
Finsbury Park JCP
Hendon JCP
Kentish Town JCP
North Kensington JCP

Palmers Green JCP
St Marylebone JCP
Tottenham JCP
Wood Green JCP
Basildon JCP
Braintree JCP
Brentwood JCP
Canvey Island JCP
Chelmsford JCP
Clacton JCP
Colchester JCP
Grays JCP
Harwich JCP
Loughton JCP
Rayleigh JCP
Southend JCP
Witham JCP
Farnborough Jobcentre JCP
Aldershot Jobcentre JCP
Andover Jobcentre JCP
Swindon Jobcentre JCP
Havant Jobcentre JCP
Cosham Jobcentre JCP
Portsmouth Jobcentre JCP
Bournemouth Jobcentre JCP
Poole Jobcentre JCP
Barnstaple JCP
Bideford JCP
Bodmin JCP
Brixham JCP
Exeter JCP
Helston JCP
Launceston JCP
Newquay JCP
Penryn JCP
Tiverton JCP
Torquay JCP
Bath JCP
Clevedon JCP
Minehead JCP
Shirehampton JCP
Tewkesbury JCP
Weston-Super-Mare JCP
Ashford JCP
Canterbury JCP
Dartford JCP
Dover JCP
Folkestone JCP

Gravesend JCP
Maidstone JCP
Margate JCP
Ramsgate JCP
Sheerness JCP
Sittingbourne JCP
Tonbridge JCP
Chatham JCP
Worthing JCP
Staines JCP
Brighton JCP
Hove JCP
Newhaven JCP
Lewes JCP
Crawley JCP
Horsham JCP
Haywards Heath JCP
Redhill JCP
Hastings JCP
Eastbourne JCP
Maidenhead JCP
Slough JCP
Biggleswade JCP
Leighton Buzzard JCP
Letchworth JCP
Stevenage JCP
Hertford JCP
Hemel Hempstead JCP

To assist, JCP is an abbreviation for Jobcentre Plus.