



Website: [www.jobcentreplus.gov.uk](http://www.jobcentreplus.gov.uk)

Your reference [REDACTED]  
Please tell us this number  
if you get in touch with us

ESA Handsworth  
Post Handling Site B  
Wolverhampton  
WV99 2GH

Phone 0800 1690310  
TEXTPHONE for the deaf/hard of  
hearing ONLY 0800 1690314

Date 11 November 2019  
[REDACTED]  
[REDACTED]

#### THE CLAIM FOR EMPLOYMENT AND SUPPORT ALLOWANCE

[REDACTED] and this means you are responsible for dealing with their Employment and Support Allowance. The information in this letter is about them.

#### A CHANGE IN THE EMPLOYMENT AND SUPPORT ALLOWANCE RATE PAYABLE

We have looked at your claim again following a recent change.

We cannot pay you an allowance from 23 October 2019. This is because:

You are required to claim Universal Credit.

You are required to immediately report any change in your circumstances to us, or the circumstances of your partner if you have one.

If you want a full explanation of why your Employment and Support Allowance has changed, please get in touch with us. Our phone number and address are at the top of this letter.

#### HOUSING

If you live in a Universal Credit Full Service post code area and pay rent or council tax, you could get Universal Credit Housing Payment and/or a reduction in your Council Tax.

If you DO NOT live in a Universal Credit Full Service area and pay rent or council tax, you could qualify for Housing Benefit and/or a reduction in your Council Tax.

If you are already getting these benefits, you should get in touch with your local council and show them this letter.

If you disagree with our record of your contributions, please tell us at once. We will check your records and tell you the result. If you still disagree you can ask for a formal decision.