

If you contact us, use this reference: [REDACTED]



Department
for Work &
Pensions

BRIDGEND Benefit Centre
Crown Buildings,
Angel Street,
Bridgend,
CF31 4AA

www.gov.uk

Telephone: 0800 328 5644

Textphone: 0800 328 1344

Online:

www.gov.uk/universal-credit

Date: 01/07/19

Employment and Support Allowance (ESA)

Dear Mr [REDACTED]

Thank you for applying for Employment and Support Allowance. Unfortunately, we are unable to process this as you are in a Universal Credit Full Service Area and must claim Universal Credit.

You must have been paid Severe Disability Premium in the last month to be eligible to claim Employment and Support allowance.

Please call 0800 3285644 or go online to make your claim.

Yours sincerely

New Claims