



Address Line 1
Address line 2
Address line 3
Address line 4
Postcode

If you call us, please have
the answers to your security
questions ready

www.gov.uk/universalcredit

Telephone: 0800 328 5644
Textphone: 0800 328 1344

Important: You've been paid more Universal Credit
than you're entitled to. You now need to pay this back.

21 October 2021

Dear [Name]

N/A

On 20/08/2019 you wrongly told us about [Information]
for you and Take-Home pay when you made a claim.

Told us the wrong information

Confirm all dropdown options

Because of this you have been overpaid £16,372.02 and now
need to pay this money back.

**You are now in a minority of people who have received
money they're not entitled to.**

If you already owe money to us, this overpayment will be added
to it. We'll contact you if we need to review how much you're

Overpayment of Universal
Credit.

**You need to pay
£ 16,372.02**

**You were overpaid:
Amount: £ 16,372.02
From 20/08/2019 to
19/10/2021**

**Call 0800 916 0647 to set
up your repayment.**

Tell us as soon as possible
If you can't repay this
amount. We'll agree an