

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gov.uk

Our Ref: FOI2020/41786

17 August 2020

Dear Andy Pennington,

Thank you for your Freedom of Information (Fol) request received on 31 July. You asked:

What is the current ratio of Work Coaches to Universal Credit Claimants in the following jobcentres - Bridport, Blandford, Bournemouth, Poole, Ringwood, and Weymouth please.

DWP Response:

It may be helpful if I explain the role of the Freedom of Information Act. The Act provides a legal right of access to recorded information held by a public authority like DWP, subject to certain exemptions that may apply. The Act does not oblige a public authority to create new information to answer questions; nor does it require a public authority to give advice, opinion or explanation, generate answers to questions, or create or obtain information we do not hold.

If you ask a question, rather than requesting recorded information, we will provide you with the recorded information that best answers the question. Once we have provided the recorded information, we have met our obligations under the Act; interpreting the information provided is up to you. However, the information below is provided outside our obligations under the Freedom of Information Act.

Jobcentre	
Bournemouth	41 Work Coaches
Poole incl. Blandford	34 Work Coaches
Ringwood	6 Work Coaches
Weymouth incl. Bridport	22 Work Coaches

I can confirm that the Department holds the information for the number of Universal Credit claims held in Bridport, Blandford, Bournemouth, Poole, Ringwood, and Weymouth Jobcentres. However, the information is exempt under Section 21 of the Freedom of Information Act because the information is reasonably accessible to you, as it is already in the public domain.

To be helpful you can find the information you seek on Stat-Xplore:

<https://stat-xplore.dwp.gov.uk/>.

Guidance on how to extract the information required can be found at:

<https://stat-xplore.dwp.gov.uk/webapi/online-help/Getting-Started.html>

Please note:

The figures provided for Work Coaches in Bridport, Blandford, Bournemouth, Poole, Ringwood, and Weymouth Jobcentres represent a single point in time view, accurate at 31 July 2020 and are taken from the Departments 'Activity Based Management' (ABM) system. The data is derived from unpublished management information, collected and intended for internal departmental use and has not been quality assured to National Statistics or Official Statistics publication standard.

Blandford is a satellite site of Poole and Bridport of Weymouth; these sites are each managed as single units and therefore we do not keep separate information for the satellite locations.

If you have any queries about this letter, please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF

Web: ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745