

DWP Central Freedom of Information Team

e-mail: [freedom-of-information-request@dwp.gsi.gov.uk](mailto:freedom-of-information-request@dwp.gsi.gov.uk)

Our Ref: IR58

Date: 9 March 2018

Dear Mr Slater,

Thank you for your Internal Review request received on 02/02/18. An internal review has been carried out by someone of a senior grade to the person who dealt with your original request. I am now in a position to respond to you.

In response to your request, I can confirm that the handling of your original request and response has now been appropriately reviewed by someone unconnected with the handling of your original request.

As a result of this review I can advise that I find the original response and subsequent review met your request. However, I felt that we could have provided you with more information. Your request for review is therefore upheld. I will deal with each of your questions in turn.

In your review request you said:

*I am writing to request an internal review of Department for Work and Pensions's handling of my FOI request 'Universal Credit - RTE/RTI various requests'.*

*Thank you for your response of 26 January 2018. Unfortunately I do not believe that you have supplied all of the information held by the Department.*

*RFI1 – Just because a system is operated by HMRC does not in of itself mean that the DWP cannot provide the change requests. If the Department has access to the system and can print/download the change request then it can disclose the information. If the Department insists that it cannot do so it needs to cite the relevant statutory exemption.*

**A:** In response to the clarification you have provided here about RTI, I re-iterate the information you have already received. DWP does not raise change requests for changes to RTI as this system is owned and operated by HMRC. DWP does not have direct access to the RTI system. We simply utilise the PAYE data it collects. I suggest you approach HMRC as the information owners.

*RFI2 – Please amend my request to cover the 40 Problem Statements for the RTE system that are held by the Department. If the 'fix information' can be provided within cost limits please provide this as well.*

**A:** I consider this to be a new request, as your question was solely based on information you received in a previous answer to your question. Please submit a Freedom of Information Request asking for this information.

*RFI3 – Is the Department stating that it holds no information regarding cases submitted to the Late, Missing and Incorrect RTI Project?*

**A:** Cases submitted to the Late, Missing and Incorrect Project are identified by Analysts within HMRC. DWP does not refer any cases to this Project. We do not hold this information.

*RFI4 – Whilst I am grateful for the information provided my RFI did not ask for an approximate weekly value. Please disclose how many cases have been submitted to the “HMRC and DWP Jointly Managed Engagement Team” by claimants disputing their UC award in the previous 24 months.*

**A:** Between January 2016 and February 2018, DWP passed 10,698 cases, where the claimant disputed the earnings reported through RTI, to the Jointly Managed Engagement Team, for HMRC to clarify earnings with employers.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Strategy Fol Team

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**Your right to complain under the Freedom of Information Act**

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF [www.ico.gov.uk](http://www.ico.gov.uk)