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## WRA for North East

Key – **Bold** denotes most demanding; Underline denotes least demanding

Provider: **Avanta**

All WRAs are available to clients at all delivery locations:

- ESA Awareness Sessions in branch for all Mandatory WRAG referrals to discuss future participation and viable options
- Various training through J&K training including ICT, Employability, Literacy and Numeracy
- Motivational Training – New sessions which will be running in-house (ESA customers referred onto this prior to the 3 National Career's Sessions outlined below)
- National Career's Service Sessions – Buzz Session, Transferrable Skills and CV Creation Workshop (ESA customers required to attend all three over a three week period – one hour per session)
- Aspire 4 Week Employability/Motivational Course - External Provider
- ***Referrals to external interventions for personal and social barriers (voluntary actions only with customers commitment to engaged and consent)***
- ***Numerous Work Skills training with Adult Learning***
- ***Avanta PET delivered in Branch***
- **CV Review and Hidden Jobs Market with National Careers**
- Enterprise programme – opportunity to work from home with various options fully supported by Enterprise Adviser in branch.
- Employment route way's through colleges, local providers.
- Referral to momentum to support customers with brain injuries
- Referral to Richmond Fellowship for customers with mental health or learning difficulties
- Project Answer will support customers with drug and alcohol
- Money matters or citizen advice for customers with debt issues.

Provider: **Ingeus**

All WRAs are available to clients at all locations. If in any instance the demand for a particular activity is low, it will be made available at another office within a reasonable distance away.

Activities that, where appropriate to the client's circumstances, ESA clients could be mandated to do as part of Work-related Activity on the Work Programme:

- **To attend workshops which are critical to the client's progression towards employment, such as**
  - "Jobsearch methods"**
  - "Interview skills"**
- **To attend the job station computers in our offices in order to jobsearch /**
- research a particular job goal / research which locations could be travelled to for work within a realistic timeframe
- **To attend a mock interview**
- **To attend a "Candidate Pool" session where clients are screened for suitability for certain employers in a context that resembles an assessment**
- **To attend 18 weeks of jobsearch interventions with one of our "Vocational Routeways" providers as part of our standard delivery model**

For reference, the full range of activities available for ESA clients includes:

- CV writing and cover letter writing
- Cold calling
- **Mock interviews**
- Employability Workshops including (but not limited to):
  - Jobsearch methods
  - Interview skills
  - Cold-calling
- Health and Wellbeing Workshops including (but not limited to):
  - Confidence building
  - Sleep and routine
  - Pilates

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- Managing health in the workplace
- Positive thinking
- Interactions with the Health and Wellbeing team who are specialised in physical and mental health including:
  - Health and Wellbeing Routeway (series of group work to build confidence and engagement)
  - 1 – to – 1 interventions with the Health and Wellbeing team if required, including signposting
- Access to Third Party Specialists: “ACE Network” including
  - Budgeting advice
  - Support for mental health / learning disabilities
  - Support for blind and partially sighted clients
  - Support for deaf clients
- Access to “Candidate Pools” for submission to vacancies with employers
  - Upskilling for specific employers’ requirements such as Sainsburys, TNT, Hilton
  - Group interview training
- Access to “Vocational Routeways” for more sector-specific employability skills and jobsearch
- Assistance securing work placements, work trials or voluntary work as appropriate to the individual client’s needs
- Self-employment-related activities as appropriate, including
  - Business planning and budgeting
- Referral to organisations in the community for appropriate upskilling where there would be a benefit for the client’s job goals including
  - IT training

**Industry-specific training eg CSCS / Security**