People without digital skills will get help in jobcentre to make and manage their claims

Answering a [written question](http://www.parliament.uk/business/publications/written-questions-answers-statements/written-question/Commons/2017-10-06/105807/) yesterday Damian Hinds said -

DWP recognise that some people will need help with on-line claims and activity. People without digital skills will be offered support in jobcentres to make and manage their claims on-line, and also to acquire or improve core digital skills. Our work coaches have the flexibility to tailor support for individuals in difficult circumstances; they can adjust their work search requirements and conditionality to allow them to prioritise solutions to their issues.