

DWP Corporate Abbreviations

A

A/CC Account
A/N Above Named
AA Age Addition
AA Administrative Assistant
AAs Administrative Assistants
AA Attendance Allowance
AACS Attendance Allowance Computer System
AACTs Average Actual Clearance Times
AAIC Area Accuracy Improvement Coordinator
AAOTs Average Actual Outstanding Times
AAU Attendance Allowance Unit
Abd Abdominal
ABI Activity Based Information
ABM Automated Business Model
ABR Team Area Benefit Review Team
ABR Area Benefit Review
ABS Automatic Booking System
AC Account
AC Air Conduction (Ear)
AC Anderson Consultants
AC Additional Component
ACC Accident & Compensation Corporation
ACC Area Computer Centre
ACI Automatic Claim Invitation
ACIB Adjudication & Constitutional Issues Branch
ACM Active Case Management
ACMG Active Case Management Group
ACP Additional Component Payable
ACP Automatic Claims Package
ACT Actual Clearance Time
ACT Automated Credit Transfer
ACU Area Co-ordination Unit
AD Area Director
ADA Adult Dependency Addition
ADC Actual Date Of Confinement
ADF Advisers Discretionary Fund
ADI Area Directors Investigation
ADI Adult Dependency Increase
ADIAP Alliance Disability Information Advise Providers
ADM Area Decision Maker
ADO Area Director's Office
ADOB Additional Order book

ARC Account Receivable Co-ordinator
 ARC Assistant Regional Controller
 ARF Appraisal Report File
 ARI Automated Recovery Interface
 ARM Application Request Menu
 ARMS Administrative Resource Management System
 ARP Accrued Rights Premium
 ARR Age Related Rebate
 ARRS Arrears
 ART Appeals & Reconsideration Team
 AS Appeals Service
 ASAP As Soon As Possible
 ASCN Appropriate Scheme Certificate Number
 ASD Analytical Services Division
 ASE Actively Seeking Work
 AT Appeals Tribunal
 ATC Approved Training Credits
 ATC Area Training Centre
 ATOS Automatic Credits
 ATP Authorised Temporary Procedure
 ATP Authority to Proceed/Pay
 ATS Audit Trail System
 AUS Austria
 AUT Apparent Unnotified Termination
 AUTH Authority, Authorise
 AVC Additional Voluntary Contributions
 AWDS Awards

B

B GAS British Gas
 BA Benefits Agency
 BAB Banking and Accountancy Branch
 BABA Benefits Agency Business Applications
 BACCUP Benefits Agency Corporate Communications Update
 BACS Banks Automated Clearing System
 BAET Benefits Agency Executive Team
 BAFO Benefits Agency Finance Office
 BAFOOSSC Benefits Agency Field Operations Office Systems
 Steering Committee
 BAHQ Benefits Agency Headquarters
 BAIT Benefits Agency Information Technology
 BAITA Benefits Agency Information Technology Agreement
 Balice Bereavement Allowance
 BALL Bereavement Allowance
 BAllice Bereavement Allowance
 BAMS Benefits Agency Medical Services
 BAMT Benefits Agency Management Team - Now BAET Benefits

BPO Benefit Processing Officer
BPR Business Process Redesign
BPT Bereavement Payment
BPV Benton Park View
BPYR Basic Pension Year
BR Business Reply (envelope)
BRM Broadcast Manager
BRS Business Requirements Specification
BS Harsh Breath Sounds Harsh
BSA Basic Skills Assessment
BSB Benefit Support Branch
BSY Beginning of Statistical Year
BT British Telecom
BTWB Back to Work Bonus
BU Business Unit
BWE Benefit Week Ending
BY Benefit Year

C

C & P Claims and Payments (Regulations)
C & PD Children & Pensioner's Directorate
C with
C.1 Cervical 1
C&C Change and Culture
C/O Care of
C/O Complaints of
C/T Cardio Thoracic Ratio
C1CW Class 1 Caseworker
C3 (SF) Social Fund Manager
CA Carers Allowance
CA Contributions Agency
CAA Constant Attendance Allowance
CAB Citizens Advice Bureau
CACO Contribution Agency Central Operations (Now NICO)
CAL Computer Assisted Learning
CALOR Computer Assistance for Local Office Receptionists
CAM Customer Account Management
CAMTCC Computer Assistance for Managers Test Check Control
CAO Chief Adjudication Officer
CAP Current Accounting Period
CAPS Customer Accounting Payment Strategy
CARDS Computer Assisted Register of Duties and Staff
CAS Central Adjudication Services
CAT Central Assurance Team
Cat Category
CATP Cancellations of Authority to Pay
CATS Code Amendment Tracking System

CM Computer Manager
 CMB Child Maintenance Bonus
 CMG Corporate Medical Group
 CML Computer Managed Learning
 CML Council of Mortgage Lenders
 CMS Card Management Service
 CMT Customer Management Team
 CNAMO Caisse Nationale D 'assurance Maladie Des Ouvriers
 CNS Central Nervous System
 CO Central Office
 CO Clerical Officer
 CO Court Order
 COA Change of Address/Certain Other Accommodation
 COACCT Change of Account
 COAD Chronic Obstructive Airways Disease
 COB Combined Order Book
 COCs Change of Circumstances
 COD Contracted-Out Deductions
 COE Condition on Examination
 COE Contracted Out Earnings Factor
 COEG Contracted-Out Employments Group
 COFFS Co-ordination of Fact Finding System
 COHAB Cohabitation
 COMB Contracted-Out Mixed Benefit
 Comm Comminuted Fracture
 COMP Contracted-Out Money Purchase
 CONTS Contributions
 COP Communications and Code of Office Practice
 COPO Change of Post Office
 CORK Change of Registered Keeper
 CORRES Correspondence
 COSHH Control of Substances Hazardous to Health
 COSR Contracted-Out Salary Related
 CP Case paper
 C/P Claim Pack
 CPAM Caisses Primaives D 'assurance Maladie
 CPB FW Four-Weekly Payments Section, CPB
 CPB Central Pensions Branch
 CPBQP Central Pensions Branch Quarterly Payments Section
 CPCS Central PID Control Section
 CPCS Customer Payment Computer System
 CPD(OSB) Children and Pensioners Directorate(Operations Support
 Branch)
 CPF Combined Pensions Forecast
 CPI Clerical Papers Indicator
 CPIP Corporate Performance Improvement Plan
 CPL Case paper Location
 CPN Community Psychiatric Nurse
 CPS Characters Per Second
 CPSA Civil and Public Service Association

DAP Death Arrears Payee
 DAPS Data and Printing Service
 DAPS Design and Production Services
 DB Departmental Board
 DBA Debt Balance Account
 DBC Disability Benefit Centre
 DBMP Disability Benefits Modernisation Programme
 DBU Disability Benefit Unit
 DC Deduction Card
 DCBD Disability and Carer Benefits Directorate
 DCD Disability & Carers Directorate
 DCI Departmental Central Index
 D/CERT Death Certificate
 DCO Direct Call Off (agreement)
 DCP District Control Point
 DCPB Disability & Carers Policy Branch
 DCR Departmental Chief Registrar
 DCS Disability & Carers Service
 DCSBC Disability & Carers Service Business Continuity
 DCSMB Disability & Carers Service Management Board
 DD Direct Debit
 DDA Disability Discrimination Act (1995)
 DDC Departmental Data Classification
 DDE Departmental Disruption Executive
 DDI Direct Dialling In
 DDPU Departmental Data Protection Unit
 DDS Departmental Disruption Secretariat
 DE Department of Employment - name now DfEE
 DEA Disability Employment Advisor
 DEASE Dataease
 DEC Decision
 DEG Data Entry Group
 DEM Departmental Energy Manager
 DEN Denmark
 DENT Decision Entitled
 DEP Dependant
 DETR Department for the Environment, Transport and the Regions
 DEX Dialogue Expert
 DF Dorsi Flexion (Wrist & Ankle)
 DfEE Department for Education & Employment
 DfES Department for Education and Skills
 DFOU Date Of First Order Uncashed
 DFPU Date of First Payment Uncashed
 DFUF Date of First Uncashed Foil
 DFUO Date of First Uncashed Order
 DG Death Grant
 DH Department of Health
 DHSS (NI) Department of Health and Social Services (Northern Ireland)
 DIG Disability Income Guarantee

DOO Date of Onset
 DP Data Protection
 DP Direct Payments
 DP/FOI Data Protection and Freedom of Information
 DPA Data Protection Act
 DPA Deemed Pensionable Age
 DPM Development Project Manager
 DPM Data Protection Manual
 DPNSS Digital Private Network Signalling System
 DPO Data Protection Officer
 DPP Director of Public Prosecutions
 DPQM/T District Programme Quality Management/Team
 DPSD Departmental Purchasing and Supply Directorate
 DPTC Disabled Persons Tax Credit
 DPU Data Protection Unit
 DR Doctor
 DRAM Departmental Risk Assessment Methodology
 DRG Disputes and Reconsideration Guide
 DRM Departmental Records Manager
 DRO Departmental Records Office
 DRO Disablement Resettlement Officer
 DS Dorsal Spine
 DSCFA Department of Social, Community and Family Affairs
 DSG Departmental Superannuation Group
 DSS Department of Social Services (abroad)
 DSS Department of Social Security
 DSW Department of Social Welfare (abroad)
 DT Death Trace
 DT Divorce Trace
 DTI Department of Trade & Industry
 DVT Deep Vein Thrombosis
 DWA Disabled Working Allowance
 DWP Department for Work and Pensions
 DWP Dependant's War Pension

E

EA Enterprise Allowance
 EAR Exceptional Activity Report
 EC European Community
 ECG Electro Cardiogram
 ECJ European Court of Justice
 ECO European Community Office
 ECON Employer's Contracted-Out Number
 ECP Exceptional Clerical Payment
 EDC Expected Date of Confinement
 EDCP Enhanced Disability Child Premium
 EDD Expected Date of Delivery

ESSA Employment Service Systems Administrator
ESW Exceptionally Severe Weather
ESY End of Statistical Year
ET Employment Training
ETC Etceteras
ETU Earnings Top Up
EU European Union
EWC Expected Week of Confinement
EXP Expenses
EXT Extension
EXT MAL External Malleoli
EYR End of Year Return
EZ Employment Zone

F

F (CODE) Finance (code)
F manual Finance Manual
F Fitted
F/Rate Fixed Rate
F/T Full Time
FA Foreign Authority
FAM Fraud Area Manager
FAMC Family Credit
FAMC GB Family Credit Great Britain
FAMC NI Family Credit Northern Ireland
FAMIS Financial and Management Information System
FANB Further Action Notes Box
FAO For Attention Of
FB & WPD Fylde Benefits and War Pensions Directorate
FB Foreign Body
FC Final Certificate
FCC First Contribution Condition
FCO Foreign & Commonwealth Office
FD Finance Division
FD Fuel Direct
FDS Feville De Soins
FEA Further Education Authority
FED Fed Back Contributions
FED First Effective Day
FELO Further Education Liaison Office
FFI Final Following Initial
FGI Fortnightly Giro
FH Family History
FIG For Investigation
FIG under GA For Investigation under General Anaesthetic
FIG Fraud Investigator's Guide
FIS Family Income Supplement

GMP Guaranteed Minimum Pension
GP General Practitioner
GRAD Graduated Retirement Benefit
GRB Graduated Retirement Benefit
GRD Graduated Retirement Benefit
GRE Greece
GRO General Register Office
GSI Government Secure Internet
GSW Gun Shot Wound
GTH General Terminal Handling
GTN Government Telephone Network
GUS Genito-Urinary System

H

H&S Health and Safety
H/OFF Hand off
HA Health Authority
HAM Historic Amended
HAP Highest Age Pay
HASSASSA Health and Social Services and Social Security
Adjudication Act
HASSRA Health and Social Security Recreation Association
HB Housing Benefit
HB/CT Housing Benefit/Council Tax
HBRO Housing Benefit Run On
HCA Historic Cancelled
HCN Hospital Case Notes
HCS Housing Cost Supplement
HCS/HCN Hospital Case Sheet/Notes
HD Help Desk
HAD Higher Duties Allowance
HED Higher Earning Disregard
HELP Handbook of Emergency Local Procedures
HEO Higher Executive Officer
HLBR High Level Business Requirements
HMC Hospital Management Committee
HMF Her Majesty's Forces
HMIT Home Office Inspector of Taxes
HMP Her Majesty's Prison
HMSO Her Majesty's Stationery Office
HMT Her Majesty's Treasury
HNC High National Certificate
HNCIP Non-Contributory Invalidity Pension for Housewives
HND Higher National Diploma
HO History of
HO Home Office
HOF Home Office File

ILO Integrated Local Office
 IN JOINT Inter Phalangeal Joint
 INAIL Istituto Nazionale per L 'Assicurazione Contro Gli Infortuni sal
 Lavoro
 INCAP Incapacity Benefit
 Incs Increments
 INH Inherited
 Init Initial
 INJ Injection
 INPS Istituto Nazionale Della Previdenza Sociale
 INS Co Insurance Company
 INS Insurance
 InS Internal services
 Ins Ops Insurance Operations
 INSS Instituto Nacional De la Seguridad Social
 INVAL Invalid
 IO Internal Office
 IO International Office
 IOCC Institute of Customer Care
 IOM Isle of Man
 IOP Instrument of Payment
 IP Initial Payment
 IP Injury Procedures
 IP In-Patient
 IP Insured Person
 IP Inter Phalangeal
 IPC International Pension Centre
 IPF Individual Pension Forecast
 IPO International Pensions Office (formerly:OPG – Overseas Pension
 Group))
 IR (NICO) Inland Revenue (National Insurance Contributions Office)
 IR Inland Revenue
 IRIS Inland Revenue International Services
 IRO In Respect Of
 IRP Increase of Retirement Pension
 IRPLS Inland Revenue Pensions Liaison Section
 IRS Independent Review Service
 IS (OS)M Income Support Operational Strategy Manual
 IS International Services
 IS Income Support
 ISBS Iron and Steel Re adaptation Benefits Scheme
 ISCS Income Support Computer System
 ISM Income Support Manual
 ISMT Internal Security Management Team
 ISQ In Status Quo
 ISS Inherited SERPS Scheme
 ISS Issue
 IT Information Technology
 ITP Initial Training Plan
 ITP Instruction to Pay

LAO Local Adjudication Officer
 LAU Local Authorised User
 LBTN Longbenton
 LCC Limited Case Check
 LCD Liquid Crystal Display
 LCS Local Customer Survey
 LCTY Last Complete Tax Year
 LCW Limited Capability for Work
 LCWRA Limited Capability for Work Related Activity
 LED Last Effective Day
 LED Light Emitting Diode
 LEG Legislation
 LEL Lower Earnings Limit
 LEM Local Office Energy Manager
 LET Lower Earnings Threshold
 LHO Local Housing Office/Officer
 LHS Left Hand Side
 LHSO Local Health and Safety Officers
 LHT Left Hand Tag
 LIF Linking Information Form
 LIH Left Inguinal Hernia
 LINO Local Information Officer
 LIO Local Insurance Officer
 LIR Lenders Interest Rate
 LM Labour Market
 LMS Labour Market System
 LMU Local Management Unit
 LO Lapsed Order
 LO Local Office
 LOA Letter of Assurance
 LOAF Local Office Advice File
 LOF Local Office Factors
 LOI Local Officer I
 LOII Local Officer II
 LOM Local Office Management
 LOMP Local Office Microcomputer Project
 LOSA Local Office Security Administrator
 LOTO Local Office Training Officer
 LOTP Lapsed Order to Pay
 LOWCOP Local Office Whitley Code of Practice
 LOX Local Office Expert
 LP Like Payment
 LPA Local Pay Addition
 LPB Lone Parent Benefit
 LPC London Pension Centre
 LPG Like Payment Group
 LPG London Pensions Group
 LPG Local Pensioners Group
 LPRO Lone Parent Run On
 LR Liable Relatives

Med Cert Medical Certificate
 MFA More Frequent Attendance
 MFLO Muslim Family Law Ordinance
 MFR Minimum Funding Requirement
 MI Management Information
 MID Mortgage Interest Direct
 MIG Minimum Income Guarantee
 MIN Minute
 MIRO Mortgage Interest Run On
 MIS Management Information Statistics
 MIS Management Information System
 Misc PA Miscellaneous Put Away
 MISFs Management Indicators for the Social Fund
 MISP Management Information System Project
 MIT Modernisation & Integration Team
 MMS Murmurs
 MMT Manual Migration Team
 MO Medical Officer
 MO(RES DIS) Medical Officer (Respiratory Diseases)
 MOB Mobility
 Mob A Mobility allowance
 MOP Methods of Preservation
 MOP Method Of Payment
 MOS Minister of State
 MP Maternity Payment
 MP Member of Parliament
 MPA Minimum Pension Age
 MPB Management Pay Band
 MPG Medical Policy Group (now known as CMG)
 MPQ Matching Posting Query
 MQS Miscellaneous Queries Section, Longbenton
 MQS Miscellaneous Queries Section NCO
 MR Management Return
 MRMM Media Relations and Marketing Manager
 MS Medical Services
 MS Member Spouse
 MS Member State
 MSC Manpower Services Commission
 MSDOS Micro Soft Disc Operated System
 MSLM Medical Services Liaison Manager
 MSM Medical Services Manager
 MSP Member of the Scottish Parliament
 MSS Motability Support Section
 MSWG Modern Services Working Group
 MT Marriage Trace
 MT Membrane of Tympanum
 MTM Management Team Meeting
 MTP JOINT Metatarsal Phalangeal Joint (Foot)
 MU Management Unit
 MUA Manipulation under Anaesthetic

(formerly CACO)

NINO National Insurance Number
NIO National Insurance Office
NIRS National Insurance Recording System
NISPI National Insurance Services to the Pensions Industry (formerly
COEG)
NJI New Jobseekers Interview
NL Nipple Line
NLQ Near Letter Quality
NMBC Non Manpower Budgetary Control
NMI Non Matching Item
NOK Next of Kin
NP New Person
NPC National Pension Centre
NPD Newcastle Pensions Directorate
NPF National Productivity Factor
NPFTC National Pensions Forecasting & Teleclaims Centre
NPO Nominated Post Office
NPS National Personnel System
NQ Non Qualifying
NR Newcastle Records
NRDC National Research Development Council
NRO Nominated Reviewing Office
NRP Non Resident Parent
NRS New Registration Section
NSBC Non Staff Budgetary Control
NSI Network Services Implementation
NT No Trace
NTTC New Technology Training Centre
NTU Network Terminating Unit
NUBS National Unemployment Benefit System
NUCPS National Union of Civil and Public Servants
NV, N/V Non Verified/Not verified
NVQ National Vocational Qualification

O

O/P Out Patient
O/P Overpayment
OA Osteo Arthritis
OA Office Administration (Code)
OA Changes Osteoarthritic Changes
OAS Overseas Awarding System
OAT Operational Assurance Team
OB Order Book
OBAP Order Book After Pay
OBCS Order Book Control System
OBD Overseas Division

OTIS Opportunity To Income Support
OVV Overseas Branch, Newcastle Central Office
OWR Overdue Work Report

P

P/E Pre-existing
PA (M) Personal Advisor Meetings
PA Mtng Personal Advisor Meetings
PA Person Abroad
PA Pensionable Age
PA Personal Adviser
PA Put Away
PAB Personal Acting Body
PAC Public Accounts Committee
PACS Programme Accounting Computer System
PACT Projects Advice & Consultancy Team
PAG Programme Accounting Group
PAR Payment Action Outstanding
PAS Payment Authorisation Service
PAS Personal Accounts Security
PAS Potentially Aggressive Situation
PASA Post Award System Access
PAT Project Assurance Team
PAT Provider Assurance Team
PAYE Pay as You Earn
PB & MDB Pneumoconiosis, Byssinosis and Miscellaneous Diseases
Benefit
PB Pay Band
PBMIS Policy, Budget and Management Information System
PBOS Pensioner Benefits Operational Support
PC Parliamentary Commissioner
PC Payment Combined
PC Personal Computer
PC Present Complaint
PCA Parliamentary Commissioner for Administration (Ombudsman)
PCA Personal Capability Assessment
PCAL Pension Credit Application Line
PCB Pensions Compensation Board
PCC Periodic Case Check
PCG Posting Clerk Group
PCK Processor Controlled Procedures
PCP Pensions Computer Procedures
PCS PID Control Section
PCS Public and Commercial Services Union
PCSPS Principal Civil Service Pension Scheme
PCT Project Co-ordination Team
PCU Parliamentary Correspondence Unit

POA Power Of Attorney
 POCL Post Office Counters Limited
 POD Pensions and Overseas Benefits Directorate
 PODOP Prevention Of Duplication Of Payments
 POG Printed Output Guide
 POLS PMP Operations & Live Support (formerly COLS)
 POM Post Opening Manual
 POM Post Operations Manual
 POP Plaster of Paris
 POP Print Operator
 POUNR Post Office Urban Re-Invention
 PP Pensions Payment
 PP Personal Pension
 PP Pin Prick Sensation
 PP Periodic Payment
 PPB Payment Procedural Bulletin
 PPC Policy and Production Centre
 PPC Pre Payment Check
 PPFM Programme Protection Fund Manager
 PPG Payments Procedures Guide
 PPG Programme Protection Group
 PPI Protection of Personal Information (Code)
 PPM Payment Procedures Manual
 PPM Periodic Payment Made
 PPM Programme Protection Management
 PPO Press & Publicity Officer
 PPS Papers
 PQ Parliamentary Question
 PR Pulse Rate
 PR Pupil Reflexes
 PRA Personal Requirements Allowance
 PRAT Portable Remote Access Terminal
 PRCS Payment Repository Computer System
 PRD Period
 PRF Pro Rata Fraction
 PRFD Principle registry family Division
 PRIN Principal
 PRISM Personal Record Information System for Management
 PRO Public Relations Officer, Public Records Officer
 PROP Protected Rights Premium
 PRP Pensioners Rights Premium
 PRP Permanent Retention Post
 PRS Payment Repository System
 PSC Parliamentary Under Secretary (Commons)
 PSC Project Steering Committee
 PSCS Pensions Strategy Computer System
 PSD Pension Service Division
 PSF Public Sector Fraud
 PSL Parliamentary Under Secretary (Lords)
 PSMG Performance Measurement Steering Group

R

R Right
R&TC Research and Test Centre
RA Reciprocal Agreement
RA Relevant Accident
RA Retirement Allowance
RACT Review Area Control Team
RAO Regional Adjudication Officer
RAP Required Amount Premium
RAP Rate After Pay
RAT Remote Access Terminals
RBD Recovery by Deduction
RCD Reduced Case paper Dependency
RCF Ratio Check Failures
RCH Residential Care Home
RD Respiratory Disease
RD Regional Directorate
RDM Regional Decision Maker
RDU Regional Data Unit
RDV Response to Displayed Vacancies
REA Reduced Earnings Allowance
REA(F) Reduced Earnings Allowance Frozen Rate
REA(P) Reduced Earnings Allowance Personal Rate
REC 'D Received
RECON Reconsideration
REF Reference, Refer
REG 'D Registered
REG Regulations
REN Renewal
REQd Required
REQt Request
RETD Returned
RETN Return/Returned
RFC Request for Change
Rfe Recovery From Estate
RFO Regional Finance Office
RGD Reduced GBU Dependency
RHS Right Hand Side
RHT Right Hand Tag
RIDDOR Reporting Injuries, Diseases and Dangerous Occurrences
Regulations
RIF Right Iliac Fossa
RIH Right Inguinal Hernia
RIM Regional Implementation Manager
RINO Regional Information Officer
RITY Relevant Income Tax Year
RITYS Relevant Income Tax Years

SAR Staff Appraisal Report
 SAR Subject Access Request
 SAR System Access Record
 SAT Satisfied
 SAT Security Assurance Team
 SB Sickness Benefit
 SBC Small Business Case
 SBO Special Banking
 SC Security Co-ordinator
 SC Staff Code
 SCC Second Contribution Condition
 SCCS Security Checking & Compliance System
 SCOG Security Checking Officers Guide
 SCON Scheme Contracted-Out Number
 SDA Severe Disablement Allowance
 SDB Sutton Disability Benefits
 SDBMT Sutton Disability Benefits Management Team
 SDC Service Delivery Centre (formerly ACC – Area Computer Centre))
 SDC Secure Data Configuration
 SDC Service Development Consultancy
 SDM Sector Decision Maker
 SDM Specialist Decision Maker
 SDOA Severe Disablement Occupation Allowance
 SDP Severe Disability Premium
 SDP Severely Disabled Person
 SE Self Employment
 SEB Southern Electricity Board
 SEE Small Earnings Exception
 SEL Statutory Earnings Limit
 SEMA Medical Services (Society for Economic Mathematic
 Application)
 SEO Senior Executive Officer
 SERPS State Earnings Related Pensions Scheme
 SF Social Fund
 SFCS Social Fund Computer System
 SFI Social Fund Inspector
 SG Support Grades
 SGB Support Grade Band
 SH Social History
 SH Severe Hardship
 SHA Special Hardship Allowance
 SHD Strategy Help Desk
 SI Sacro-Iliac
 SI Self Instruction
 SI Special Investigator
 SI Statutory Instrument
 SIBPA Specialist Incapacity Benefit Personal Advisor
 SIR Standard Interest Rate
 S/L Sick Leave
 SLA Service Level Agreement

STOP Service To The Public
STS Strategy Terminal System
SUBS Substitution
SUPER/S Supersession
Supp B Supplementary Benefit
SUSF Full Payment Suspension
SUSP Award Level Payment Suspension
SV Sick Visit
SVB Sociale Verzekeringsbank
SVCE Service
SVOD Serps Valuation on Divorce
SWA Southern Water Authority
SWD Social Work Department (Scotland)
SWO Staff Welfare Officer
SXR Scalp X-ray

T

T.1 Thoracic 1
T/I Transfer In
T/O Tear-Off
T/O Transfer Out
T/U Top Up
TAM Treat as Made
TAPS Trans-Continental Automated Payment Services
tAS The Appeals Service
TASCC Total Assurance System Checks Control
TAW Temporary Allowance as the Widow of a severely disabled war pensioner
TC Telephone Call
TC Terminal Controller
TCA To Come Again
TD Territorial Director
TDLO Training and Development Liaison Officer
TDS Three times a day
TEC Training Enterprise Council
TED Training and Experience Database
TEL Telephone
TFW Training for Work
TGC To Go Convalescent
THE Trainee Handouts
TI Temporary Identifier
TIA Taken Into Account
TIB & FIB Tibia & Fibia
TIP Terminal Interphalangeal Joint
T/L Team Leader
TL Typed Letter
TLS Telephone Liaison Section

UMB Unit Managers Board (formerly the Ops Board)
UMT Unit Management Team
UPML Unpaid Maternity Leave
US Unemployability Supplement
USG User Support Group
USL Unita Sanitoria Locale
UTP Unshielded Twisted Pair (cabling)

V

V Verified
VA Visual Acuity
VA Veterans Agency
VAT2K Validation and Test checks
VDH Valvular Disease of the Heart
VDPV Vaccine Damage Payment Unit
VDT Visual Display Terminal
VDU Visual Display Unit
VED Vehicle Excise Duty
VERS Voluntary Early Retirement Scheme (for mineworkers)
VFM Value for Money
VL Village List
VM Unit Verification of Marriage Unit
VMU Validity of Marriage Unit
VO Visiting Officer
Vol Voluntary
Vol Volume
VP Voluntary Payment
VRA Virtual Router Account
VU Voluntary Unemployment
VUTW Virtually Unable To Walk
VV Varicose Veins
VWF Vibration White Finger

W

W/L Working Life
W/L Wages in Lieu
WA Widow's Allowance
WAA Working Age Agency
WACG Working Age & Children Group
WAR Work Availability Report
WARU Welsh Assembly Relations Unit
WASMP Working Age Services Modernisation Project
WB Widow's Benefit
WBLA Work Based Learning for Adults
WBS Weekly Benefit Saving

Z

