

Owen Stevens
Greenwich Welfare Rights Service
Royal Borough of Greenwich
Via email: Owen.Stevens@royalgreenwich.gov.uk



**Department for Work and Pensions (DWP)
Central Freedom of Information Team**

freedom-of-information-request@dwp.gsi.gov.uk

20 April 2016

FOI REQUEST 717 and IR152

Dear Mr Stevens,

Thank you for your Freedom of Information request received on 24 February 2016. You have asked:-

'Please release any documents (in full) which summarise the reasons for Work Programme Provider DMA cancellations.

This information is collected as part of the Quality Assurance Framework process so I assume it has been reported on.'

We do not routinely hold detailed information showing the reasons why Work Programme DMA Referrals are cancelled. However in 2014 a study was undertaken to compile a list of the most common reasons for such cancellations and can be found using the link below:

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/346935/work-programme-memo-163.pdf

You also requested a review received on 4 April relating to the lateness of this response, reference IR152.

Please accept our apologies for the late response. We can confirm that a review has been conducted. The reviewing officer upholds your complaint that in this instance, the Department did not meet its obligations within the timescales outlined in Section 10(1) of the Freedom of Information Act 2000 and respond within 20 working days.

If you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745