

If you contact us,  
use this reference:



Department  
for Work &  
Pensions

PO Box 33  
Bristol  
BS99 2AW

Personal Independence  
Payment 4  
Post Handling Site B  
Wolverhampton  
WV99 1AA

[www.gov.uk](http://www.gov.uk)

Telephone: 0845 850 3322

Textphone: 0845 601 6677

29 October 2014

## Personal Independence Payment

### About your claim

Dear [REDACTED]

Thank you for your claim for Personal Independence Payment.

We've considered your claim but have decided you don't qualify for Personal Independence Payment.

This is because we asked for your further information to be returned by 18 October 2014 and we didn't receive it on time.

If you think the decision is wrong, please tell us why and we'll look at it again, including any extra information you give us. We may be able to change the decision, if we can't we'll tell you why. If you want us to look at the decision again, you'll need to contact us **within one month from the date of this letter**.

You can't appeal against this decision until you've asked us to look at the decision again, where we'll do a complete reconsideration of all your information.

Yours sincerely

Office Manager

WELFARE RIGHTS

04 NOV 2014

MONEY ADVISOR SERVICE