

If you contact us, use this reference:
[REDACTED] - PIP.0187



Department
for Work &
Pensions

Personal Independence Payment 9
Mail Handling Site B
Wolverhampton
WV99 1AG

www.gov.uk

Telephone: 0845 850 3322

Textphone: 0845 601 6677

28 March 2014

Personal Independence Payment

Important information about Disability Living Allowance

Dear [REDACTED]

We understand you're acting for Miss [REDACTED]. The information in this letter is about her. In this letter, we use the word 'you' as if we were writing to them directly.

We previously wrote to you telling you we'd contact you about making a claim for Personal Independence Payment. We've decided to gradually introduce Personal Independence Payment for existing Disability Living Allowance claimants into just a small area so we can monitor this new process.

Because you don't live in this area you won't need to make a claim for Personal Independence Payment yet.

Disability Living Allowance for people aged 16 or over has different rules from Disability Living Allowance for children. Because you're now 16 we require some additional information to check whether you're receiving the correct rate of Disability Living Allowance.

What we want you to do

Please complete the Disability Living Allowance review form we've sent with this letter.

Please send the completed form back to Disability Living Allowance by 02 May 2014 in the envelope provided.

It's important you contact us if you can't return the form by 02 May 2014. If you don't return the form or don't contact Disability Living Allowance, your payments may stop.

What happens next

When the Disability Living Allowance unit get your completed form they may need further medical information from people who have treated or are treating you for your medical conditions or you could be referred for an independent medical examination.

When they have all of the information they need, a decision maker will decide how much Disability Living Allowance you should be receiving. They'll write to you to tell you what the decision maker has decided.

The amount of your Disability Living Allowance is based on the help you need with looking after yourself, getting around or the extent of walking difficulties you experience. If any of these change or your situation becomes easier or more difficult you must tell us.

We'll contact you again at a later date when Personal Independence Payment is introduced in your area.

If you have any questions or would like more information on Disability Living Allowance please go to www.gov.uk or call 08457 123456. A text phone is also available for people who don't speak or hear clearly on 08457 224433.

If you phone us, we'll need your full name, address and National Insurance number. We'll also need the reference number at the top of this letter. We're open Monday to Friday 8am to 6pm.

You may like to contact a local support organisation who can provide independent help and support. You can find their details online, at your local library or in the telephone directory.

Yours sincerely

Office Manager