

If you contact us,
use this reference:
[redacted] - PIP.7011



Department
for Work &
Pensions

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Independence Payment (1)
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10 July 2013

Personal Independence Payment

Your Personal Independence Payment Decision

Dear [redacted]

Thank you for your claim for Personal Independence Payment.

I've considered all the evidence about your conditions and how they affect you as identified in:

- the information provided by the health professional consultation report.

I've decided you're not entitled to Personal Independence Payment from 15 April 2013. I realise you have a disability or health condition and receiving this decision isn't the news you were hoping for.

Unfortunately you don't meet the criteria for Personal Independence Payment. I'll explain in more detail how I reached this decision on the next page.

What happens next (full details can be found after the Decision Maker's reasoning)

I'll try to contact you to discuss the decision and offer further advice. You may like to contact a local support organisation who can provide independent help and support. You can find their details online, at your local library or in the telephone directory.

Although you're not getting Personal Independence Payment you may be able to get other benefits and services, including Housing Benefit and Council Tax Reduction scheme.

If you're in a paid job or unemployed and about to start work, Access to Work may pay towards a support worker, or equipment you need at work, or getting to work if you can't use public transport.

Please go to www.gov.uk/pip for more information about Personal Independence Payment and to find a full list of benefits and services you may be able to get and what you'll need to do to get them. You'll need to apply for those benefits.

Decision Maker's Reasoning

At your consultation on 21.5.13 you told us that you have chronic fatigue syndrome, asthma, eczema, allergies and knee pain. You told us these conditions are managed by your GP and that you have been referred to a Rheumatologist. You told us what medications you take and how your conditions affect your daily activities.

On the form that you submitted you told us you have problems preparing food and eating/drinking due to frequent aches and pains and lack of concentration. At your consultation you told us you are able to cook a meal using small pots and pans and have no physical problems eating. I have decided you can prepare and cook a simple meal unaided and eat take nutrition unaided. You told us you have problems managing your treatments, washing/bathing and un/dressing due to poor concentration and tiredness. You told us although you have bad days every day, you are able to function and carry out your daily activities on these days. You told us you have 2-3 very bad days a week and can remain in bed on these days. I have decided you can manage your medication unaided, can wash/bathe unaided and can un/dress unaided, for the majority of days. You told us you have problems communicating, mixing with people and making decisions about money when you are very bad. You have no cognitive impairment and work with colleagues and clients in your job as a support worker. You communicated well at the consultation and had good rapport. You told us although you have bad days every day you are able to function and carry out your daily activities on these days. You told us you have 2-3 very bad days a week and can remain in bed on these days. I have decided that you can express and understand verbal information, can engage with other people unaided and can manage complex budgeting decisions unaided for the majority of days. You told us you have no problems managing your toilet needs and reading. I accept that you have no problems with these activities.

You told us that you sometimes have problems going out. At the consultation you told us that you undertake journeys into town to meet clients and will either walk or drive to these meetings. You have no cognitive problems that would prevent you from planning and following a route. I have decided that you can plan and follow the route of a journey unaided. You told us that your ability to walk varies due to fatigue and pain. You told us you are unable to get out of bed on very bad days, which you told us are 2-3 days a week. At the consultation you told us you are able to walk 20 minutes into town when at work and you do not use any walking aids. I have decided that you can walk more than 200 metres, either aided or unaided.

Following your consultation and with the information you gave us, I've decided that although you meet the following Daily Living descriptors, your needs are not enough to qualify for the **Daily Living component**:

Preparing food

I've decided you can prepare and cook a simple meal unaided.

Taking nutrition

I've decided you can eat and drink unaided.

Managing therapy or monitoring a health condition

I've decided you can either manage medication / therapy or monitor your health condition unaided, or you don't need to.

Washing and bathing

I've decided you can wash and bathe unaided.

Managing toilet needs or incontinence

I've decided you can manage your toilet needs or incontinence unaided.

Dressing and undressing

I've decided you can dress and undress unaided.

Communicating verbally

I've decided you can express and understand verbal information unaided.

Reading and understanding signs, symbols and words

I've decided you can read and understand basic and complex written information either unaided or using glasses or contact lenses.

Engaging with other people face to face

I've decided you can engage with other people unaided.

Making budgeting decisions

I've decided you can make complex budgeting decisions unaided.

Following your consultation and with the information you gave us, I've decided that although you meet the following Mobility descriptors, your needs are not enough to qualify for the **Mobility component**:

Planning and following a journey

I've decided you can plan and follow a route of a journey unaided.

Moving around

I've decided you can stand and then move more than 200 metres.



What happens next

I'll try to contact you on or after 19 July 2013 to discuss the decision. I'll explain the decision to you and why I've come to it. If I've been unable to contact you by 26 July 2013 and you want to discuss the decision or arrange a different date, please contact us.

If you think the decision is wrong, please tell us why and we'll look at it again, including any extra information you give us. We may be able to change the decision, if we can't we'll tell you why.

If you want us to look at the decision again then you'll need to contact us and ask for a reconsideration **within one month of the date of this letter**. If you don't contact us within one month and we can change the decision, we may only be able to change the decision from the date you contact us.

You can't appeal against this decision until you've asked us to look at the decision again, when we'll do a complete reconsideration of all your information.

Other benefits and support

Although you're not entitled to Personal Independence Payment, you may be able to get other benefits and services. You won't receive these automatically, you must claim them by contacting the office that pays the other benefit to find out if you're entitled.

Other benefits or help you may be able to get:

1. Access to Work
2. Employment and Support Allowance
3. Universal Credit
4. Income Support
5. Jobseeker's Allowance
6. Pension Credit
7. Child Tax Credit
8. Working Tax Credit
9. The Family Fund. Helping severely disabled children
10. Council Tax Reduction scheme
11. Housing Benefit
12. NHS costs
13. Help from the Social Fund
14. Disabled Person Railcard
15. Legal Aid and legal advice
16. Blue Badge
17. Home Responsibilities Protection (for tax years before 6 April 2010)

Help for someone looking after you:

- Carer's Credit (may help the person providing your care to build up entitlement to a better basic or additional State Pension).

This is for general information and is not a complete list.

To find out more about benefits for disabled people and carers go to:

The Benefits Adviser Service to see how much you might get at www.gov.uk/benefitsadviser.

Support and advice

You may like to contact a local support organisation who can provide independent help and support. You can find their details online, at your local library or in the telephone directory.

We also have more information and tools to help you understand Personal Independence Payment at www.gov.uk/pip.

Yours sincerely

Kevin Boyle



