

If you contact us, use this reference:



Department  
for Work &  
Pensions

Personal Independence Payment  
1,  
Mail Handling Site A,  
Wolverhampton,  
WV98 1AA

[www.gov.uk](http://www.gov.uk)

Telephone: 0800 121 4433

Textphone: 0800 121 4493

31 December 2018

## Personal Independence Payment

### Your Personal Independence Payment

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Dear [REDACTED]

Please find enclosed a copy of your PIP2 & Assessment Report, please check though and review the information also I have enclosed a returns envelope, just in case you have more information to send in. If you do have any further questions then just give us a call

Remember, you must tell us straightaway about any changes in your life that could affect your benefit. Based on these changes your benefit may go up, go down, stay the same or it may stop. If we overpay you, you normally have to repay the money.

#### We need to know if:

- the amount of help you need changes, for example, you need more or less help or support or your doctor tells you that your condition will last for a longer or shorter time than you've already told us,
- you go into a hospital, hospice or care home – if you do go in, you must tell us if you spend any nights in your own home,
- you go into a residential school or college - if you do go in, you must tell us if you spend any nights in your own home,
- you go into foster care, Local Authority care or Health and Social Care Trust care,
- you leave or intend to leave the country for more than four weeks (even for a holiday of more than four weeks), or
- you go into prison or are held in legal custody.

You may be prosecuted if you fail to tell us about any of these changes.

**Other changes we need to know about are:**

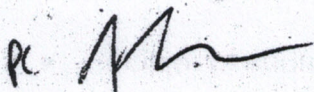
- change of address,
- change of name,
- change of account we pay your benefit into, or
- change of person who is acting for you.

There may be other changes that you want to tell us about. If you're still not sure of what changes to report and how to report them or need more information, go to: [www.gov.uk/pip](http://www.gov.uk/pip) or call us on the telephone number on the front page of this letter. A textphone is also available for people who don't speak or hear clearly.

If you phone us, we'll need your full name, address and National Insurance number. We'll also need the reference number at the top of this letter. We're open Monday to Friday 8am to 6pm.

You may like to contact a local support organisation who can provide independent help and support. You can find their details online, at your local library or in the telephone directory.

Yours sincerely



Office Manager