



Mr B Durrant Health Minds Calderdale V.A.C. Resource Centre Hall Street Halifax HX1 5AY Personal Independence Payment 9 Mail Handling Site B, Wolverhampton, WV99 1AG.

www.gov.uk

Telephone: 0345 850 3322

Textphone: 0345 601 6677

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DATE 03/08/17

## Personal Independence Payment

Dear Mr Durrant

We understand you are the representative for Mrs.

If a representative is appointed after our response to the appeal has been written and forwarded to the courts and appellant, then we are unable to issue the representative with a copy as we do not hold a copy of the bundle. I suggest you contact the customer to see if you could copy her bundle.

In rare circumstances where this is not possible we can rebuild the appeal documents, this is quite a lengthy and complex process and we cannot guarantee that you would receive the documents in time for the hearing. If you cannot obtain a copy and require a copy of the appeal to be rebuilt please contact the appeals team on the number above quoting the customers name and National insurance number and we will start the process.

Yours faithfully