



Department
for Work &
Pensions

DWP Central Freedom of
Information Team
Caxton House
6-12 Tothill Street
London
SW1H 9NA

Mr Owen Stevens

ostevens@cpag.org.uk

[freedom-of-information-
request@dwp.gov.uk](mailto:freedom-of-information-request@dwp.gov.uk)

[DWP Website](#)

Our Ref: FOI2021/28662

11 May 2021

Dear Mr Stevens

Thank you for your Freedom of Information (FoI) request received by The Department for Work & Pensions (DWP) on 12 April 2021 when you asked: -

Please provide a document or information which indicates the month and year in which One Service Networks (OSNs) ceased to exist. Apparently they were scrapped during a Departmental restructure.

DWP Response

I confirm we hold information relating to your request.

The DWP One Service Networks ceased to be used by the Department in January 2017 and were replaced by DWP Networks.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely

DWP Central Freedom of Information Team
Department for Work and Pensions

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gov.uk or by writing to: DWP Central FoI Team, Caxton House, 6-12 Tothill Street, London, SW1H 9NA.

Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information

Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House,
Water Lane, Wilmslow, Cheshire SK9 5AF.
Website: [ICO Contact Information](#) or telephone 0303 123 1113.