

Correspondence Team Green Zone, 2<sup>nd</sup> Floor Phase 2 Peel Park, Brunel Way Blackpool, FY4 5ES www.dwp.gov.uk

Mr O Stevens Owen.Stevens@royalgreenwich.gov .uk

10 November 2015

Dear Mr Stevens,

## Request for Information – Freedom of Information Act Our Reference: Fol 4438

Thank you for your Freedom of Information request which we received on 13 October 2015. In that request, you asked:

In the DWP response to the Coroner's Report to Prevent Future Deaths for Michael O'Sullivan the DWP say that they will issue a reminder to staff about the guidance related to suicidal ideation. Please release a copy of this guidance.

I have enclosed DWP's advice to staff on what action to take should a claimant declare to the staff member that they will self harm and/or suicidal. There has always been local guidance on this subject for staff to refer to, DWP have standardised the guidance available into a 6 point plan for uniform use by staff across DWP.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely

A Jones
Correspondence Team
Health Services Directorate
HEALTH.SERVICESCORRESPONDENCE@DWP.GSI.GOV.UK

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## Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing <a href="mailto:freedom-of-information-request@dwp.gsi.gov.uk">freedom-of-information-request@dwp.gsi.gov.uk</a> or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter. Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF <a href="https://www.ico.org.uk/Global/contact\_us">www.ico.org.uk/Global/contact\_us</a> or telephone 0303 123 1113 or 01625 545745