

A guide to rightsnet's news and caselaw subscription service

1. What is the rightsnet subscription service?

The news and briefcase areas of rightsnet provide access to the most up-to-date welfare benefit and tax credit information on the web, and are available by subscription only.

An annual subscription will provide access to –

- every benefit and tax credit related news story published to the site each year;
- the latest statutory instruments, DWP and Revenue guidance, consultation and policy documents ... brought together and summarised within 24 hours of their issue;
- user-friendly summaries of significant benefit and tax credit related caselaw - including fully searchable and cross referenced summaries of the latest welfare rights caselaw from the Upper Tribunal and the higher courts including the Court of Appeal and Supreme Court.

2. What areas of rightsnet are not part of the subscription service?

All areas of the site, other than news and briefcase, are subscription-free. This includes the discussion forums, toolkit, rightsjobs and training.

3. Is a subscription appropriate for my organisation?

Rightsnet was the first second-tier website to be awarded the Legal Services Commission Quality Mark for websites, and provides unique access to the most up-to-date welfare benefit and tax credit information on the web.

Users of rightsnet include –

... Citizens Advice Bureaux; adviceUK and adviceNI agencies; local authority welfare rights units, social services and housing departments; the Child Poverty Action Group; Disability Alliance; Dial UK agencies; members of Youth Access; law centres; asylum and refugee agencies; the Local Government Association; the National Association of Welfare Rights

Advisers; the Social Security Law Practitioners Association; Action for Blind People; RNID; RNIB; Age Concern; the Tribunals Service; the Social Security Advisory Committee; the Work and Pensions Select Committee; Rights Advice Scotland; the Social Security Chamber of the Upper Tribunal; the BBC; parliamentary researchers; freelance consultants and trainers ... and more.

What people say about rightsnet –

- Our users -

'By far the fastest ... most user friendly way to keep right up-to-date' ... 'Essential to the job, I can't imagine being without it' ... 'Transforms welfare rights advice, it's absolutely brilliant' ... 'Seems to get better each week'

- The Cabinet Office -

'... people receive better benefits advice through services such as www.rightsnet.org.uk'

- Sweet & Maxwell, publishers of the Social Security Law Volumes –

'As far as online services are concerned, there is little to beat rightsnet. This site contains a wealth of resources for people working in the welfare benefits field ...'

4. How much does it cost?

Our annual subscription costs are available @ <http://www.rightsnet.org.uk/subscribe>

NB - network deals are also available for membership organisations subscribing on behalf of their members. (See question 7 below)

5. How do we subscribe?

To subscribe, visit www.rightsnet.org.uk/subscribe

Completing our online subscription form takes just a few minutes. We will invoice your organisation thereafter.

6. How can we take out a bulk subscription for our members?

Membership organisations can get a discounted rate if subscribing in bulk for their members. For more information, please contact us @ rightsnet@lasa.org.uk

7. What terms and conditions apply to our subscription?

Our terms and conditions can be viewed @ www.rightsnet.org.uk/pdfs/subs_terms_and_conditions.pdf

8. How do we access the site after subscribing?

Having submitted the online subscription form we will provide your organisation with a login which it will then need to provide to those staff that it wishes to have access to rightsnet using the subscription. They will then need to complete our registration form to obtain an individual login to access the site.

9. How and when do we pay our subscription?

We will invoice you after you have submitted the online sign-up form. Payment should then be made within one month. Failure to pay within this period will lead to your subscription being suspended.

10. Can we access the site from home as well as from work?

Yes once those staff in your organisation that you wish to have access to rightsnet using your subscription have completed our registration form, they can use their individual login to access the site from any location.

11. When we log in it asks "Remain logged on when I return later". What does this mean?

We use cookies on the rightsnet website that are stored in the cookie file of your browser, and help us recognise you as a unique visitor (just a number) when you return to the site. They ensure that if on logging in you ask to "remain logged on when I return later", you do not have to log-in on each subsequent visit.

12. If we are not subscribers can we use the discussion forum?

The discussion forum is subscription-free. However only those working in advice are eligible to register to post messages. Subscribing to the news and briefcase areas of rightsnet does not guarantee access to the forum.

13. If we are not subscribers can we use the jobs section of rightsnet to advertise our vacancies?

Yes. For details see of how to submit your vacancy, see www.rightsnet.org.uk/jobs

If you have questions not addressed/answered above, please see our login and registration help guide @ www.rightsnet.org.uk/help or contact us @ rightsnet@lasa.org.uk

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rightsnet is a Lasa website.

For more information on Lasa see www.lasa.org.uk

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